

## GeoTrust Reseller Resources

[www.geotrust.com](http://www.geotrust.com)  
[www.geotrusteurope.com](http://www.geotrusteurope.com)  
[www.geotrustedustralia.com](http://www.geotrustedustralia.com)

### Data required for SSL Certificate Enrollment

In order to place an order through GeoCenter or the API you will need to first collect the relevant details from your customer. When making your application on behalf of your customer, you will need to have first collated a number of customer details. These details differ depending on whether you are making an application for a QuickSSL Premium or True BusinessID certificate.

### Reseller Customer Data Requirements – QuickSSL Premium

#### 1. CSR (Certificate Signing Request)

The CSR must contain:

Field Name	Definition
Organization	The Company Name of the organization that the certificate will be issued
Organizational Unit	The preferred department of the organization that the certificate will be issued
Locality	The city / town of the organization that the certificate will be issued
State	The State of the organization that the certificate will be issued. The State should not be abbreviated
Country	The State of the organization that the certificate will be issued. The country should follow the naming conventions detailed in appendix 1 of this document
Common Name	The common name is the domain name such as "customerdomain.com" or the Fully Qualified Domain Name such as "www.customerdomain.com"). Note that a certificate issued to yourdomain.com will not work correctly on www.customerdomain.com, it must have a common name of www.customerdomain.com to work on www.customerdomain.com.

#### 2. Server Type

Note this is used for support purposes only.

Numeric	Short web server name	Long web server name
1	apachessl	Apache + MOD SSL
2	apacheraven	Apache + Raven
3	apachessleay	Apache + SSLeay
4	c2net	C2Net Stronghold
7	Ibmhttp	IBM HTTP
8	Iplanet	iPlanet Server 4.1
9	Dominioq4625	Lotus Domino Go 4.6.2.51
10	Dominioq4626	Lotus Domino Go 4.6.2.6+
11	Domino	Lotus Domino 4.6+
12	iis4	Microsoft IIS 4.0
13	iis5	Microsoft IIS 5.0
14	Netscape	Netscape Enterprise/FastTrack
17	zeusv3	Zeus v3+
18	Other	Other
20	apacheopenssl	Apache + OpenSSL
21	apache2	Apache 2
22	apacheapachessl	Apache + ApacheSSL
23	cobaltseries	Cobalt Series

24	cpanel	Cpanel
25	ensim	Ensim
26	hisphere	Hisphere
27	ipswitch	Ipswitch
28	plesk	Plesk
29	tomcat	Jakart-Tomcat
30	weblogic	Weblogic - all versions
31	website	O'Reilly WebSite Professional
32	webstar	WebStar
33	iis	Microsoft Internet Information Server

### 3. Validity period of certificate

Months	Price	QuickSSL Premium	True BusinessID
12	As agreed to	Yes	Yes
24	12-month price * 1.75	Yes	Yes
36	12-month price * 2.5	Yes	Yes
48	12-month price * 3.25	Yes	Yes
60	12-month price * 4.0	Yes	Yes
72	12-month price * 4.75	Yes	n/a

### 4. Number of physical servers

The certificate will be installed on. Default is 1-10 may be specified. Note that each additional license costs the same as the original purchase.

### 5. Site Administrator Contact

A name, telephone number and email address is required. GeoTrust will send an email to this address containing a link to perform the telephone authentication. The issued certificate will also be sent to this email address. If you want to complete the telephone authentication yourself, and plan to send the certificate to the end customer directly, you may enter your own details as the Site Administrator Contact.

### 6. Tech Contact

A name, telephone number and email address is required. We advise resellers to state themselves as the Technical contact.

### 7. Billing Contact

The reseller should state themselves at the billing contact. A receipt detailing the price of the certificate charged to the reseller will be sent to the billing contact.

### 8. QuickSSL Vetting Process

#### a. Approver Email

The approver email system is used only for QuickSSL Premium. GeoTrust will send an approver email to the nominated address. The approver email contains a unique link that must be clicked on before the certificate can be issued. This is a validation step and cannot be bypassed.

The list of acceptable approval names is generated from the domain name that is requested for the certificate. GeoTrust looks up the names of the registered administrators for the requested domain in the Whois database, [www.networksolutions.com/en\\_us/whois/index.jhtml](http://www.networksolutions.com/en_us/whois/index.jhtml), and also constructs a list of commonly used names for domain administrators.

The following are the accepted email addresses that may be used for the approver email, and you will be prompted to select the email address from a pre-populated list:

The current domain administrator address according to a live lookup made on the WHOIS database
Alternatively, if the WHOIS address is unacceptable or cannot be found, one of the following addresses may be used:
<ul style="list-style-type: none"> <li>• admin@customerdomain.com</li> <li>• administrator@customerdomain.com</li> <li>• hostmaster@customerdomain.com</li> </ul>

- root@customerdomain.com
- ssladmin@customerdomain.com
- sysadmin@customerdomain.com
- webmaster@customerdomain.com

Note: If WHOIS email address is selected but not available a second choice from the generic list is required. Resellers may want to have the customer choose a secondary address from the generic list for such occasions.

**b. Telephone Authentication**

Either the reseller or the end customer will need to complete the telephone validation process. The telephone validation can be completed by the reseller during enrollment, or alternatively it can be completed by the end customer at a later time.

With every order, an email containing a link to complete the telephone authentication is sent to the Site Administrator address. If you complete the telephone authentication process yourself then the email may be ignored. If you have not completed the telephone authentication process during enrollment, either the reseller or the end customer can complete it at a later time by following the link in the email sent to the Site Administrator.

**Reseller Customer Data Requirements – True BusinessID**

**1. CSR (Certificate Signing Request)**

The CSR must contain:

Field Name	Definition
Organization	The Company Name of the organization that the certificate will be issued
Organizational Unit	The preferred department of the organization that the certificate will be issued
Locality	The city / town of the organization that the certificate will be issued
State	The State of the organization that the certificate will be issued. The State should not be abbreviated
Country	The State of the organization that the certificate will be issued. The country should follow the naming conventions detailed in appendix 1 of this document
Common Name	The common name is the domain name such as "customerdomain.com" or the Fully Qualified Domain Name such as "www.customerdomain.com"). Note that a certificate issued to yourdomain.com will not work correctly on www.customerdomain.com, it must have a common name of www.customerdomain.com to work on www.customerdomain.com.

**2. Server Type**

Note this is used for support purposes only.

Numeric	Short web server name	Long web server name
1	apachessl	Apache + MOD SSL
2	apacheraven	Apache + Raven
3	apachessleay	Apache + SSLeay
4	c2net	C2Net Stronghold
7	Ibmhttp	IBM HTTP
8	Iplanet	iPlanet Server 4.1
9	Dominogo4625	Lotus Domino Go 4.6.2.51
10	Dominogo4626	Lotus Domino Go 4.6.2.6+
11	Domino	Lotus Domino 4.6+
12	iis4	Microsoft IIS 4.0

13	iis5	Microsoft IIS 5.0
14	Netscape	Netscape Enterprise/FastTrack
17	zeusv3	Zeus v3+
18	Other	Other
20	apacheopenssl	Apache + OpenSSL
21	apache2	Apache 2
22	apacheapachessl	Apache + ApacheSSL
23	cobaltseries	Cobalt Series
24	cpanel	Cpanel
25	ensim	Ensim
26	hisphere	Hisphere
27	ipswitch	Ipswitch
28	plesk	Plesk
29	tomcat	Jakart-Tomcat
30	weblogic	Weblogic - all versions
31	website	O'Reilly WebSite Professional
32	webstar	WebStar
33	iis	Microsoft Internet Information Server

### 3. Validity period of certificate

Months	Price	QuickSSL Premium	True BusinessID	True Site
12	As agreed to	Yes	Yes	Yes
24	12-month price * 1.75	Yes	Yes	n/a
36	12-month price * 2.5	Yes	Yes	n/a
48	12-month price * 3.25	Yes	Yes	n/a
60	12-month price * 4.0	Yes	Yes	n/a
72	12-month price * 4.75	Yes	n/a	n/a

### 4. Number of physical servers

The certificate will be installed on. Default is 1-10 may be specified. Note that each additional license costs the same as the original purchase.

### 5. Organization Information

You will need to specify the Organization Legal Name, Main Phone, Fax Number, Mailing Address, City, State, Postal Code and Country of the end customer. These details will be vetted and included within the certificate and the True Site smart seal. Optionally, you may enter a Dun & Bradstreet Number (DUNS) if available to expedite vetting. Note: the telephone number and fax number provided in this section will be published in the end customer's True Site smart seal.

### 6. Site Administrator Contact

A name, telephone number and email address is required. GeoTrust will send the any requests for corporate documentation and finally the issued certificate to this address. If you want to co-ordinate the request for corporate documents directly with the end customer, and you wish to send the certificate to the end customer directly, you may enter yourself as the Site Administrator Contact.

### 7. Tech Contact

A name, telephone number and email address is required. We advise resellers to state themselves as the Technical contact.

### 8. Billing Contact

The reseller should state themselves at the billing contact. A receipt detailing the price of the certificate charged to the reseller will be sent to the billing contact.

### 9. True BusinessID Vetting Process

Essentially GeoTrust will try to:

- *Validate that the organization exists and is reputable*

- *Validate that the organization owns the domain name, or has the legal right to use the domain for business purposes*

As part of this process, the requestor may be asked to send copies of current identifying documents to GeoTrust. Once these documents have been received by GeoTrust, a member of the GeoTrust support organization performs a series of checks on the company. These checks involve verifying enough information to accurately identify its place of registration or where it's doing business. This may involve verifying the company's registration through the authority that issued it, or checking trusted third party informational databases such as Dun & Bradstreet or Choicepoint. GeoTrust will also verify that the requesting company has the right to use the domain name, or domain names, that have been requested in the application. This is usually done by checking with the domain name registrar that has registered that domain name. At this point GeoTrust will have verified that the domain name being requested in the certificate application is correctly registered to an organization, and that that organization exists, and is registered to do business.

If the company has a DUNS number and it's DUNS record is up to date and valid, the DUNS number may replace the need for corporate documents to be submitted. If the DUNS record is not up to date, or a DUNS number has not been submitted then GeoTrust will require documentation that proves organisational status, such as business license, articles or incorporation, etc.

Occasionally additional steps may need to be taken to prove change of address, change of company name or such actions. Resellers are encouraged to speak with GeoTrust directly if you have any queries about corporate documentation.

GeoTrust will email the Site Administrator with requests for company documents.

### **Other Options - Competitive Upgrade**

If the customer has a Verisign, Thawte, Baltimore or Entrust certificate then the reseller can enroll for a replacement QuickSSL Premium or True BusinessID and receive between 1 and 12 extra free months added onto the validity period of the certificate. For example, if the original Verisign certificate has 4 months remaining on the certificate, a replacement QuickSSL Premium or True BusinessID certificate will have 4 months added onto its expiry period – making it attractive to replace the original certificate before it expires.

When this is set to Yes, the system will attempt to connect to <https://<domain from CSR>> and then identify/validate the issuing CA. If the certificate can be obtained from this URL, validated as being issued from one of the supported competitive CAs, and it is still active, then from 1 to 12 additional months will be added to the certificate being requested.

If the certificate can not be obtained from the https connection above, the reseller may specify a base64 coded certificate. The issuer of this certificate will be validated to be one of the approved CAs and the additional months will be added onto the certificate.

If this is successful, then the certificate will have an additional validity period, and if it fails, it will be for the standard validity period that was initially requested.

## Appendix 1: Country Codes

Note: UK is not a valid country code. The value of GB should be used instead.

Due to restrictions in place for the export of encryption products from the US, GeoTrust Inc cannot export certificates to the countries marked in red. Certificate applications made for customers in these countries will be rejected.

Code	Name	
AD	ANDORRA	Y
AE	UNITED ARAB EMIRATES	Y
AF	AFGHANISTAN	N
AG	ANTIGUA AND BARBUDA	Y
AI	ANGUILLA	Y
AL	ALBANIA	Y
AM	ARMENIA	Y
AN	NETHERLANDS ANTILLES	Y
AO	ANGOLA	N
AQ	ANTARCTICA	Y
AR	ARGENTINA	Y
AS	AMERICAN SAMOA	Y
AT	AUSTRIA	Y
AU	AUSTRALIA	Y
AW	ARUBA	Y
AZ	AZERBAIJAN	Y
BA	BOSNIA AND HERZEGOVINA	Y
BB	BARBADOS	Y
BD	BANGLADESH	Y
BE	BELGIUM	Y
BF	BURKINA FASO	Y
BG	BULGARIA	Y
BH	BAHRAIN	Y
BI	BURUNDI	Y
BJ	BENIN	Y
BM	BERMUDA	Y
BN	BRUNEI DARUSSALAM	Y
BO	BOLIVIA	Y
BR	BRAZIL	Y
BS	BAHAMAS	Y
BT	BHUTAN	Y
BV	BOUVET ISLAND	Y
BW	BOTSWANA	Y
BY	BELARUS	Y
BZ	BELIZE	Y
CA	CANADA	Y
CC	COCOS (KEELING) ISLANDS	Y
CD	CONGO, THE DEMOCRATIC REPUBLIC OF THE	Y
CF	CENTRAL AFRICAN REPUBLIC	Y
CG	CONGO	Y
CH	SWITZERLAND	Y
CI	COTE D'IVOIRE	Y
CK	COOK ISLANDS	Y
CL	CHILE	Y
CM	CAMEROON	Y

Code	Name	
CN	CHINA	Y
CO	COLOMBIA	Y
CR	COSTA RICA	Y
CU	CUBA	N
CV	CAPE VERDE	Y
CX	CHRISTMAS ISLAND	Y
CY	CYPRUS	Y
CZ	CZECH REPUBLIC	Y
DE	GERMANY	Y
DJ	DJIBOUTI	Y
DK	DENMARK	Y
DM	DOMINICA	Y
DO	DOMINICAN REPUBLIC	Y
DZ	ALGERIA	Y
EC	ECUADOR	Y
EE	ESTONIA	Y
EG	EGYPT	Y
EH	WESTERN SAHARA	Y
ER	ERITREA	Y
ES	SPAIN	Y
ET	ETHIOPIA	Y
FI	FINLAND	Y
FJ	FIJI	Y
FK	FALKLAND ISLANDS (MALVINAS)	Y
FM	MICRONESIA, FEDERATED STATES OF	Y
FO	FAROE ISLANDS	Y
FR	FRANCE	Y
GA	GABON	Y
GB	UNITED KINGDOM	Y
GD	GRENADA	Y
GE	GEORGIA	Y
GF	FRENCH GUIANA	Y
GH	GHANA	Y
GI	GIBRALTAR	Y
GL	GREENLAND	Y
GM	GAMBIA	Y
GN	GUINEA	Y
GP	GUADELOUPE	Y
GQ	EQUATORIAL GUINEA	Y
GR	GREECE	Y
GS	SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS	Y
GT	GUATEMALA	Y
GU	GUAM	Y
GW	GUINEA-BISSAU	Y
GY	GUYANA	Y
HK	HONG KONG	Y
HM	HEARD ISLAND	Y

Code	Name	
	AND MCDONALD ISLANDS	
HN	HONDURAS	Y
HR	CROATIA	Y
HT	HAITI	Y
HU	HUNGARY	Y
ID	INDONESIA	Y
IE	IRELAND	Y
IL	ISRAEL	Y
IN	INDIA	Y
IO	BRITISH INDIAN OCEAN TERRITORY	Y
IQ	IRAQ	N
IR	IRAN, ISLAMIC REPUBLIC OF	N
IS	ICELAND	Y
IT	ITALY	Y
JM	JAMAICA	Y
JO	JORDAN	Y
JP	JAPAN	Y
KE	KENYA	Y
KG	KYRGYZSTAN	Y
KH	CAMBODIA	Y
KI	KIRIBATI	Y
KM	COMOROS	Y
KN	SAINT KITTS AND NEVIS	Y
KP	NORTH KOREA (DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA)	N
KR	KOREA, REPUBLIC OF	Y
KW	KUWAIT	Y
KY	CAYMAN ISLANDS	Y
KZ	KAZAKSTAN	Y
LA	LAO PEOPLE'S DEMOCRATIC REPUBLIC	Y
LB	LEBANON	Y
LC	SAINT LUCIA	Y
LI	LIECHTENSTEIN	Y
LK	SRI LANKA	Y
LR	LIBERIA	Y
LS	LESOTHO	Y
LT	LITHUANIA	Y
LU	LUXEMBOURG	Y
LV	LATVIA	Y
LY	LIBYAN ARAB JAMAHIRIYA	N
MA	MOROCCO	Y
MC	MONACO	Y
MD	MOLDOVA, REPUBLIC OF	Y
MG	MADAGASCAR	Y
MH	MARSHALL ISLANDS	Y

Code	Name	
MK	MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF	Y
ML	MALI	Y
MM	MYANMAR	Y
MN	MONGOLIA	Y
MO	MACAU	Y
MP	NORTHERN MARIANA ISLANDS	Y
MQ	MARTINIQUE	Y
MR	MAURITANIA	Y
MS	MONTserrat	Y
MT	MALTA	Y
MU	MAURITIUS	Y
MV	MALDIVES	Y
MW	MALAWI	Y
MX	MEXICO	Y
MY	MALAYSIA	Y
MZ	MOZAMBIQUE	Y
NA	NAMIBIA	Y
NC	NEW CALEDONIA	Y
NE	NIGER	Y
NF	NORFOLK ISLAND	Y
NG	NIGERIA	Y
NI	NICARAGUA	Y
NL	NETHERLANDS	Y
NO	NORWAY	Y
NP	NEPAL	Y
NR	NAURU	Y
NU	NIUE	Y
NZ	NEW ZEALAND	Y
OM	OMAN	Y
PA	PANAMA	Y
PE	PERU	Y
PF	FRENCH POLYNESIA	Y
PG	PAPUA NEW GUINEA	Y
PH	PHILIPPINES	Y
PK	PAKISTAN	Y
PL	POLAND	Y
PM	SAINT PIERRE AND MIQUELON	Y
PN	PITCAIRN	Y
PR	PUERTO RICO	Y
PS	PALESTINIAN TERRITORY, OCCUPIED	Y
PT	PORTUGAL	Y
PW	PALAU	Y
PY	PARAGUAY	Y
QA	QATAR	Y
RE	REUNION	Y
RO	ROMANIA	Y
RU	RUSSIAN FEDERATION	Y
RW	RWANDA	Y
SA	SAUDI ARABIA	Y
SB	SOLOMON ISLANDS	Y
SC	SEYCHELLES	Y
SD	SUDAN	N
SE	SWEDEN	Y

Code	Name	
SG	SINGAPORE	Y
SH	SAINT HELENA	Y
SI	SLOVENIA	Y
SJ	SVALBARD AND JAN MAYEN	Y
SK	SLOVAKIA	Y
SL	SIERRA LEONE	N
SM	SAN MARINO	Y
SN	SENEGAL	Y
SO	SOMALIA	Y
SR	SURINAME	Y
ST	SAO TOME AND PRINCIPE	Y
SV	EL SALVADOR	Y
SY	SYRIAN ARAB REPUBLIC	N
SZ	SWAZILAND	Y
TC	TURKS AND CAICOS ISLANDS	Y
TD	CHAD	Y
TF	FRENCH SOUTHERN TERRITORIES	Y
TG	TOGO	Y
TH	THAILAND	Y
TJ	TAJIKISTAN	Y
TK	TOKELAU	Y
TM	TURKMENISTAN	Y
TN	TUNISIA	Y
TO	TONGA	Y
TP	EAST TIMOR	Y
TR	TURKEY	Y
TT	TRINIDAD AND TOBAGO	Y
TV	TUVALU	Y
TW	TAIWAN, PROVINCE OF CHINA	Y
TZ	TANZANIA, UNITED REPUBLIC OF	Y
UA	UKRAINE	Y
UG	UGANDA	Y
UM	UNITED STATES MINOR OUTLYING ISLANDS	Y
US	UNITED STATES	Y
UY	URUGUAY	Y
UZ	UZBEKISTAN	Y
VA	HOLY SEE (VATICAN CITY STATE)	Y
VC	SAINT VINCENT AND THE GRENADINES	Y
VE	VENEZUELA	Y
VG	VIRGIN ISLANDS, BRITISH	Y
VI	VIRGIN ISLANDS, U.S.	Y
VN	VIET NAM	Y
VU	VANUATU	Y
WF	WALLIS AND FUTUNA	Y
WS	SAMOA	Y
YE	YEMEN	Y
YT	MAYOTTE	Y

Code	Name	
YU	YUGOSLAVIA	N
ZA	SOUTH AFRICA	Y
ZM	ZAMBIA	Y
ZW	ZIMBABWE	Y